

Haliburton County Public Library Policy Manual

Policy Type: **Foundational**
Policy Title: **Statement of Values**

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Haliburton County Public Library Board Statement of Values:

The Haliburton County Public Library's values are those beliefs that guide us as we work towards fulfilling our vision and mission.

Service Excellence

- We believe that each patron of the library is unique and important
- We commit ourselves to excellence
- We support individual growth and organizational development

Collections

- We believe that each patron should have access to a well rounded collection
- We encourage the process of lifelong learning
- We understand the need for information and leisure materials to be available in a variety of formats

Availability

- We undertake to liaise with all potential partners
- We believe that patrons have the right to clean, well designed and accessible facilities
- We believe that patrons should have access to our resources at any hour of the day through electronic media

Responsiveness

- We understand that we need to meet the changing needs of library services and patrons through innovation and technology
- We provide access to our resources through our facilities and our electronic services

Integrity

- We encourage the wise use of resources
- We promote open and equitable access to information
- We value our community and choose local resources whenever possible

Respect

- We believe that all patrons and their individual needs are worthy of respect
- We believe that by respecting each other we create a productive and satisfied team
- We believe that our patrons should treat us with respect